



Military Culture Competency and Transition Awareness

(Working with Veterans and Military Families)

Virginia Veteran and Family Support





Military Culture Competency

This training provides an overview of military culture to include organizational structure, rank, branches of service, core values, and demographics as well as similarities and differences between the Active and Reserve components, National Guard and Military Family awareness.

It also provides awareness of transition and reintegration needs for veterans and members of the National Guard and Armed Forces Reserves and their Families.





Learning Objectives

- Introduce the military organizational structure, rank, branches of service, core values, and demographics
- Teach the differences between the Active and Reserve components and National Guard
- Raise awareness of military transitions from active duty, deployment and reintegration to civilian life and the challenges that arise from these transitions
- Discuss military related behavioral health needs, treatment options and resources for Veterans, Service Members and their families
- Share resources for Veterans, Service Members, their families as well as for caregivers and providers



Military Active Duty Population



- 1,429,995 active duty members
- More than half of these are 25 years old or younger
- Approx. 54% are married
- Approx. 42% have children
 Approx. 7% are single parents
- 7% of active duty are dual military couples
- Approximately 3 million troops have served in support of OIF/OEF/OND







Service Demographics

Strength of Active Duty Force					
Service	Enlisted	Officers	Total	Percentage	
Army	452,064	87,610	539,675	37.8%	
Navy	275,296	51,388	326,684	22.9%	
Marine Corps	178,213	20,202	198,415	13.9%	
Air Force	258,095	64,805	322,900	22.6%	
Coast Guard	33,228	8,134	41,362	2.9%	
Total	1,196,897	232,139	1,429,036	100%	

Active Duty Gender Distribution				
Service	Enlisted Percent Female	Officer Percent Female		
Army	13.2 %	15.5 %		
Navy	15 %	15.1 %		
Marine Corps	6.2 %	5.8 %		
Air Force	19.9 %	18.3		
Coast Guard	11.6 %	14.9 %		
Total	14 %	15.3 %		





Reserve Components

- 1.5 million in the Reserve Components
- Army, Navy, Air Force, Marine Corps, Coast Guard
- Reserve components are subordinated to the Federal government (four are Dept of Defense and one Dept of Homeland Security)















Armed Forces Reserve

Part-Time

Performing duties one weekend per month, plus two weeks of training per year, members of the Reserves and National Guard are considered part-time.





Individual Ready Reserve

- IRR is a category of the **Ready Reserve** of the Reserve Component of the Armed Forces of the United States.
- Composed of former active duty or reserve military personnel
- All members of IRR may be subject to Recall















Virginia National Guard (Army and Air)

Approx. 7500 soldiers, 1200 airmen, and maintains 67 armories in 50 communities.

Units and Formations

- U.S. 20th Infantry Division (Light)
- 116th 'Stonewall' Infantry Brigade Combat Team
- 329 Regional Support Group
- Maneuver Training Center, Fort Pickett
- 91st Troop Command
- 34th Civil Support Team
- 183rd Regiment (RTI)
- 2-224th Aviation Regiment





Activation of National Guard



Title 10 — President orders
 National Guard to active
 duty — can be voluntary or
 not, total amount of time
 can not exceed 365 days



- Title 32 Ordered by the Governor with the approval of the President —
 for various purposes including homeland defense, operational activities
 (airport security, riot control, natural disasters, etc). Funded by the Federal
 government
- State Active Duty for emergency response, ordered by the Governor





Federal Veteran Definition

What is a Veteran?

Title 38 of the Code of Federal Regulations defines a veteran as; "a person who served in the active military, naval, or air service and who was discharged or released under conditions other than dishonorable."





Our Veteran Population

- 19,998,799 million veterans in the U.S.
- 5.1 million are between ages of 25-50
- 5.2 million are between ages of 50-65
- 9.4% of veterans are women
- 7.2 million Gulf War Veterans





Source: National Center for Veterans Analysis and Statistics www.va.gov/vetdata





Virginia Veterans

Total Veterans	Virginia has approximately 725,028 veterans
Growing	Virginia is currently the 8 th largest veteran population in the nation and is projected to have the 5 th largest veteran population by 2023
Young	Virginia ranks fifth in younger veterans (age 17 – 39) 33% of the Virginia veteran population is under the age of 50
Female	Virginia has the largest percentage of women veterans to total veterans, 14% (Nationally, females are 9% of the vet pop)

Source: National Center for Veterans Analysis and Statistics

www.va.gov/vetdata





Military Lingo Quiz

"MOS" Occupation Specialty

"Chow" Food or Meal Time

"Squared Away"

Taken Care of or Very Professional/Sharp

"Sandbox" The Middle East

"Cover" Military Hat





Military Language

Similar to other cultures, the military (and each subculture within the military) has its own language and terms.

This "language" serves two important purposes:

1. It has a utilitarian function that makes communicating to other service members easier and more efficient



2. It helps to create an identity and sense of belonging for military members (an "us" and "them" so to speak).





Culture of the Military

- Abides by own set of rules and norms (UCMJ)
- Unique set of traditions service specific
- Own language/Alphabet
- Organized hierarchy/rank structure
- Defined roles (Occupational Specialties)
- Consistency across units/organizations
- Command and Control Model
- Strong work ethic, accountability, personal responsibility
- Stoic, pride in being able to handle adversity
- Clearly-defined career progression







Core Values

USN: Honor, Courage, Commitment

USMC: Honor, Courage, Commitment

USAF: Service Before Self

USCG: Honor, Respect, and

Devotion to Duty

USA: This We'll Defend

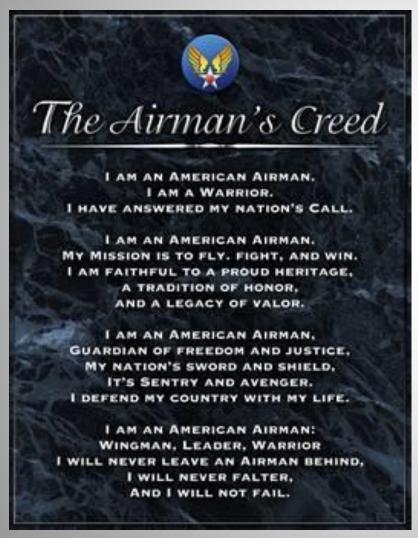


Duty, Honor, Country



Service Ethos





The Soldier's Creed

I am an American Soldier.

I am a Warrior and a member of a team.

I serve the people of the United States and live the Army Values.

WARRIOR

I will always place the mission first.

I will never accept defeat.

I will never quit.

I will never leave a fallen comrade.

I am disciplined, physically and mentally tough, trained and proficient in my Warrior tasks and drills.

I always maintain my arms, my equipment and myself.

I am an expert and I am a professional.

I stand ready to deploy, engage, and destroy the enemies of the United States of America in close combat.

I am a guardian of freedom and the American way of life.





Service Ethos



Creed of the United States Coast Guardsman

I AM PROUD TO BE A UNITED STATES COAST GUARDSMAN.

I REVERE THAT LONG LINE OF EXPERT SEAMEN WHO BY THEIR DEVOTION TO DUTY AND SACRIFICE OF SELF HAVE MADE IT POSSIBLE FOR ME TO BE A MEMBER OF A SERVICE HONORED AND RESPECTED, IN PEACE AND IN WAR, THROUGHOUT THE WORLD.

I NEVER, BY WORK OR DEED, WILL BRING REPROACH UPON THE FAIR NAME OF MY SERVICE, NOR PERMIT OTHERS TO DO SO UNCHALLENGED.

I WILL CHEERFULLY AND WILLINGLY OBEY ALL LAWFUL ORDERS.
I WILL ALWAYS BE ON TIME TO RELIEVE, AND SHALL ENDEAVOR TO DO MORE,
RATHER THAN LESS, THAN MY SHARE.

I WILL ALWAYS BE AT MY STATION, ALERT AND ATTENDING TO MY DUTIES.

I SHALL, SO FAR AS I AM ABLE, BRING TO MY SENIORS SOLUTIONS, NOT PROBLEMS.

I SHALL LIVE JOYOUSLY, BUT ALWAYS WITH DUE REGARD FOR THE RIGHTS

AND PRIVILEGES OF OTHERS.

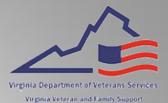
I SHALL ENDEAVOR TO BE A MODEL CITIZEN IN THE COMMUNITY IN WHICH I LIVE.

I SHALL SELL LIFE DEARLY TO AN ENEMY OF MY COUNTRY, BUT GIVE IT FREELY TO RESCUE THOSE IN PERIL.

WITH GOD'S HELP, I SHALL ENDEAVOR TO BE ONE OF HIS NOBLEST WORKS A UNITED STATES COAST GUARDSMAN.

THE SHILLING BHEED I am a United States Sailor, I will support and defend the Constitution of the United States of America and I will obey the orders of those appointed over me. I represent the fighting spirit of the Navy and those who have gone before me to defend freedom and democracy around the world. I proudly serve my country's Navy combat team with Honor, Courage and Commitment. I am committed to excellence and the fair treatment of all.





Service Ethos



This is my rifle. There are many like it, but this one is mine. It is my life. I must master it as I must master my life. Without me my rifle is useless. Without my rifle, I am useless. I must fire my rifle true. I must shoot straighter than the enemy who is trying to kill me. I must shoot him before he shoots me. I will. My rifle and I know that what counts in war is not the rounds we fire, the noise of our burst, or the smoke we make. We know that it is the hits that count. We will hit.

My rifle is human, even as I am human, because it is my life. Thus, I will learn it as a brother. I will learn its weaknesses, its strengths, its parts, its accessories, its sights and its barrel. I will keep my rifle clean and ready, even as I am clean and ready. We will become part of each other.

Before God I swear this creed. My rifle and I are the defenders of my country. We are the masters of our enemy. We are the saviors of my life.

So be it, until victory is America's and there is no enemy.





Army - Soldier

- Mission: To fight and win our nation's wars with sustained land dominance across full-range of military operations
- Oldest and largest branch; main ground force
- Built to execute large-scale and long-term ground operations

www.army.mil







Navy - Sailor

- Mission: The mission of the Navy is to maintain, train and equip combat-ready Naval forces capable of winning wars, deterring aggression and maintaining freedom of the seas.
- Second largest branch, main naval force
- Provides naval security, ensures sea transport and allow for U.S force projection

www.navy.mil







Air Force - Airman

- Mission: To fly, fight and win—in air, space and cyberspace. We are America's Airmen
- Youngest branch
- Controls air and space operations and is in charge of two-thirds of our nuclear triad

www.af.mil







Marine Corps - Marine

- Mission: Marines are trained, organized and equipped for offensive amphibious employment and as a "force in readiness."
- A rapid deployment amphibious force. (Shorter but more deployments)
- Particularly skilled in counterinsurgency, small unit tactics (Fallujah, 2004-05)

www.marines.mil







Coast Guard - Sailor/Coastie

- Mission: A multi-mission force: protection of U.S. coastlines, waterways and territorial seas, defense readiness, search and rescue, port security, aids to navigation, fisheries patrols, drug interdiction/law enforcement
- The oldest continuing seagoing service in the US and the only military service with arrest authority
- Operates under the Department of Homeland Security but can be transferred to the US Navy by the President in times of war
- Deployed in every conflict since French/Indian Wars including Vietnam, Gulf War and OIF





Service Force Population











Since Sep 18, 1947

482,264

Reserve: 205K

National Guard: 358K

Since Oct 13, 1775

328,162

Reserve: 108K

Since Sep 18, 1947

310,996

Reserve:

71K

National Guard: 106K

Since Oct 13, 1775

328,162

Reserve:

108K

Since Jun 14, 1775

39,639

Reserve: 8,100K



Rank Structure



Enlisted "E"

• An enlisted member is one who has joined the military or "enlisted." A minimum of a high school diploma is required. Paygrades E-1 through E-10

Non-Commissioned Officer "NCO"

An NCO is an enlisted member who has risen through the ranks
 Officer through promotion. NCOs serve as the link between enlisted
 personnel and commissioned officers. They hold responsibility for
 training troops to execute missions. Training for NCOs includes
 leadership, management, specific skills, and combat training.
 Paygrades E-5 through E-10

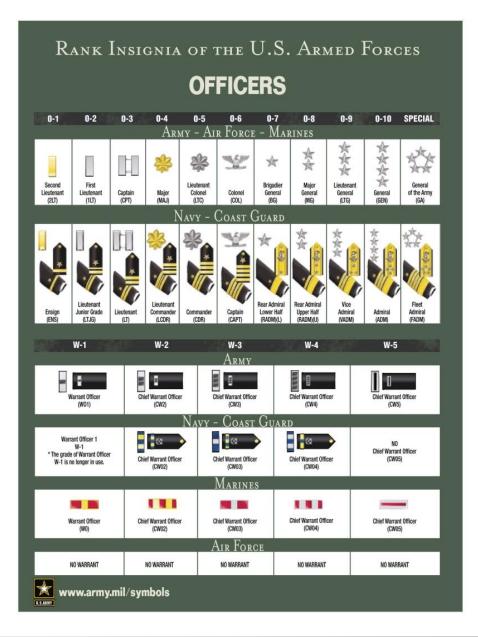
Warrant "W" or "CWO"

• A warrant officer is a highly trained specialist. One must be an enlisted member with several years of experience, be recommended by his or her commander, and pass a selection board to become a warrant officer. Paygrades W1 through W5

Officer "O"

• A commissioned officer's primary function is to provide management and leadership in his or her area of responsibility. Requires a bachelor's degree and later, as one progresses through the ranks, a master's degree for promotions. Specific commissioning programs exist (e.g., military academies, Officer Candidate Schools, and Reserve Officer Training Corps [ROTC]). Paygrades 0-1 through 0-10

RANK INSIGNIA OF THE U.S. ARMED FORCES **ENLISTED** E-1 SENIOR ENLISTED E-2 E-3 E-4 E-5 E-6 E-7 E-8 E-9 Army Corporal (CPL) insignia Sergeant Private Staff Sergeant Master First Sergeant Sergeant Major of Private E-2 First Class Specialist Sergeant Sergeant Private E-1 Sergeant Sergeant Major the Army (SGT) (SSG) (MSG) (1SG) (SGM) (CSM) (SMA) (PV1) (PV2) (PFC) MARINES insignia Sergeant Lance Staff Gunnery Master First Gunnery Sergeant Major of the Private First Corporal Corporal Sergeant Sergeant (SSgt) Sergeant (GySgt) Sergeant Sergeant Marine Corps Sergeant (Pvt) (PFC) (LCpl) (MSgt) (1stSgt) (MGySgt) (SgtMaj) (SgtMajMC) (Cpl) (Sgt) AIR FORCE 1 1 insignia Chief Master Airman Senior Staff Technical Master First Master First Master First Chief Master Sergeant of Airman Basic Airman First Class Airman Sergeant Sergeant Sergeant Sergeant Sergeant Sergeant Sergeant Sergeant the Air Force (AB) (A1C) (TSgt) (MSgt) (E-7) (SMSgt) (E-8) (CMSgt) (E-9) (CMSAF) (SrA) (CCM) (Amn) (SSgt) Navy Š **§ ॐ** 8 8 insignia Force or Fleet Master Chief Seaman Seaman Petty Officer Petty Officer Petty Officer Chief Senior Chief Chief Petty Command Master Petty Officer Petty Officer Apprentice Seaman Third Class Second Class Petty Officer Chief Petty Officer of the Navy Recruit First Class Officer (SN) (CPO) (SCPO) (FORMC) (FLTMC) (SR) (SA) (P03) (P02) (P01) (MCPO) (MCPON) Coast Guard 8 Š Y 8 8 Master Chief Command Master Petty Officer Chief Senior Chief Chief Petty of the Seaman Seaman Petty Officer Petty Officer Petty Officer Seaman Petty Officer Petty Officer Officer Recruit Apprentice Third Class Second Class First Class Coast Guard (MCPO) (SR) (SA) (P02) (SCPO) (MCPO-CG) www.army.mil/symbols







Military Rank to Civilian Job Translation			
Officer: 05-07	CEO, COO, Administrator		
Officer: O4	Operations Manager, Vice President		
Officer: O1-O3	Project Manager, Director, Supervisor		
Commander	Program Manager, Senior Director		
Enlisted: Warrant Officer	Senior Technician, Technical Advisor		
Enlisted: Senior NCO (E7-E9)	Technical Advisor, Division Supervisor		
Enlisted: NCO (E5-E6)	Manager, Foreman, Technical Supervisor		
Enlisted: (E1-E4)	Assembler, Specialist, Technician		
First Sergeant	Group Supervisor		
NCOIC	Supervisor, Senior Technician		
Platoon Sergeant	First Line Supervisor		





Strengths Resulting From Military Service

- 1. Leadership
- 2. Team Work
- 3. Diversity
- 4. Flexibility/Adaptability
- 5. Systematic Planning and Organization
- 6. Work under pressure/ meet deadlines







Normal Stressors of Military Life



Frequent Moves:

For children: changing schools, loss of friends, new routines

For spouses: change of jobs, periods of un/under- employment,

search for new doctors, loss of friends



Separation Due to Deployments: spouse becomes single parent, children- loss of parent, uncertainty, worry.

Financial: inability to sell home, unforeseen moving costs, additional day care costs

Limited Support System: separation from extended family, constant loss of friends







Additional Stressors of Combat

<u>Combat Stress:</u> transitional period before and after combat deployments

For Guard and Reserves: changes in monthly income, employment concerns, unemployment

Serious Injuries with long lasting impact, some leading to medical discharge

<u>Cycle of Deployment</u>: Pre-deployment, deployment, sustainment, re-deployment, post-deployment



Emotional Cycle of Deployment









OIF/OEF/OND Conflicts

Operation Iraqi Freedom Feb. 2003 – Sept. 2010

Operation New Dawn Sept. 2010 – Dec. 2011

Operation Enduring Freedom Oct. 2001 – Dec. 2014

- 52,010 U.S. service members wounded in hostile action the beginning of OIF and over 6,809 service members have been killed in Iraq and Afghanistan
- Approx. 600,000 NG and Reservists have deployed since the beginning of U.S. military operations in Iraq





Characteristics of OIF/OEF/OND and Differences with Past Conflicts

- Heavy dependence on National Guard & Reserve
- Longer deployments with multiple combat deployments and infrequent breaks in between
- High intensity guerilla warfare
- Chronic threat of IEDs and RPGs
- New advancements in body armor, tactical vehicles
- Fewer fatalities and more wounded survive than ever before ("Invisible Wounds")





The Paradox of Coming Home

"Honeymoon period": a few hours to a few weeks.

Changing combat zone responses to appropriate responses in civilian community.

Reference: Resiliency (previously Battlemind) link for training for mental health providers https://www.rto.wrair.army.mil/bhr.html





Stressors of Separation from Military Life

- Finding a new identity
- Forming a new support group
- Choosing a permanent home
- Healthcare
- Employment
- Residual impact of military lifestyle on veteran and family members







The Process of Transition for Military

- Often more challenging for members of the Guard and Reserves
- Transition Challenges:
 - family life
 work/work life
 daily pace and/or routine
 environmental factors
 finances







The Process of Transition for Family

- Fitting the deployed spouse/parent back into the home routine --reintegration
- Rebalancing child responsibilities between parents
- Getting to know the deployed spouse/parent again
- Worrying about the next deployment
- Dealing with the deployed spouse/parent's mood changes
- Children or spouse deciding who to turn to for advice
- Children worrying about how their parents are getting along





Readjustment to Family Life

- Difficulty communicating
 - Unsure what to share about their deployment/or can't share at all
 - Lack of sensitivity toward partner
 - Minimizing partner's stressors and challenges
- Irritability and anger
- Domestic violence
- Decreased sex drive
- Emotional numbing
- Role changes
- Infidelity
- Instant marriages prior to deployment





Everyone is changed by war







Moving from this....







www.dvs.virginia.gov



Virginia Department of Veterans Services Virginia Veteran and Family Support

To This:















Common Transition/Adjustment Responses

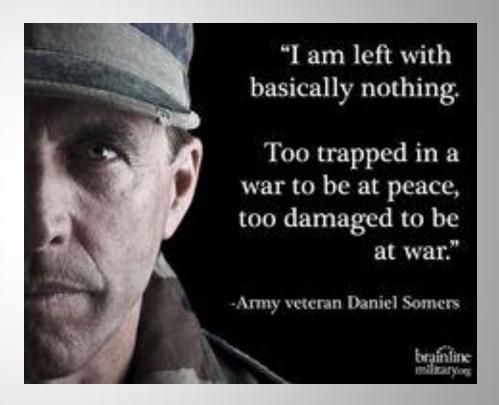
- Feeling irritable, jumpy or sometimes NUMB
- Becoming easily annoyed or frustrated
- Feeling disconnected from friends and family
- Experiencing sadness or guilt
- Sleeping too much or too little
- Being uncomfortable with physical or emotional intimacy
- Having intrusive thoughts, flashbacks or nightmares
- Having trouble concentrating or remembering





Problems which Persist

- PTSD
- TBI
- Anxiety/Depression
- Substance Abuse



Left untreated, negative symptoms can persist for years or a lifetime





Post Traumatic Stress Disorder

- Different from Combat Stress
- Now classified as a "trauma and stressor-related disorder" (DSM V) that occurs after exposure to a traumatic or stressful event





PTSD

"A Normal Reaction to an Abnormal Situation"

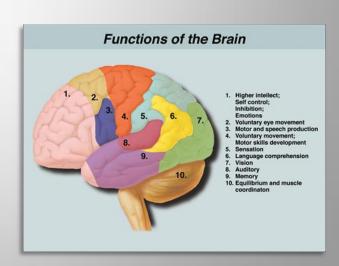




Our Primitive Brain

- Function of the brain: survival
- Fight-Flight-Freeze response
- Stress activates immune and defense systems
- The brain interprets the traumatic experience as dangerous
- The brain generates powerful memories

Individuals with PTSD sometimes lose the ability to discriminate between past and present experiences or interpret environmental contexts correctly







Notable Differences Between Military and most Civilian PTSD

- Trauma reoccurs over months or years (e.g. handling body parts every day, being under fire on a regular basis, repeat deployments)
- Experience is impacted by unit support, command and leadership and national support
- Service members often see themselves as perpetrators





Treatment for PTSD

Focus on Symptom relief: Sleep patterns and mood, confronting fears, understanding emotional responses to traumatic events

Treatment will reduce distress associated with memories and quell physiological reactions

Types of treatment include:

- Prolonged Exposure Therapy- process traumatic memories and thoughts through repetition reduces their power and impact
- Cognitive Behavioral Therapy- examines irrational thought
- Interpersonal Therapy- relationship repair
- Non-traditional therapies with or without other clinical treatments





PTSD by the Numbers

Operations Iraqi Freedom (OIF) and Enduring Freedom (OEF):

About 11-20 out of every 100 Veterans (or between 11-20%) who served in OIF or OEF have PTSD in a given year

Gulf War (Desert Storm): About 12 out of every 100 Gulf War Veterans (or 12%) have PTSD in a given year

Vietnam War: It is estimated that about 30 out of every 100 (or 30%) of Vietnam Veterans have had PTSD in their lifetime.

^{*}From the National Center for PTSD





Traumatic Brain Injury

TBI is a blow or jolt to the head or a penetrating head injury that disrupts the function of the brain

Blast injuries caused by exposure to improvised explosive devices, rocketpropelled grenades, land mines, mortar/artillery shells, Motor vehicle

crashes, falls and assaults

Even those who were not obviously wounded in explosions or accidents may have sustained a brain injury

Mild TBI is most prevalent







Between 19 and 30% of all services members in OIF/OEF experienced a TBI







Estimated TBI Incidence in OIF/OEF Troops

- Around 57,000 OIF/OEF have sought services at the VA for issues relating to TBI
- Estimates: at least 180,000 and as many as 360,000 have sustained a head trauma
- 20% of all wounded in OIF/OEF had some type of TBI





Combat Traumatic Brain Injury

- Closed brain injuries most common
- May not exhibit physical wounds
- Many will not report the incident





PTSD and Traumatic Brain Injury Virginia Department of Veterans Services Virginia Veteran and Family Support Symptoms

IMPACT ON COGNITION AND MEMORY

IMPACT ON EMOTION

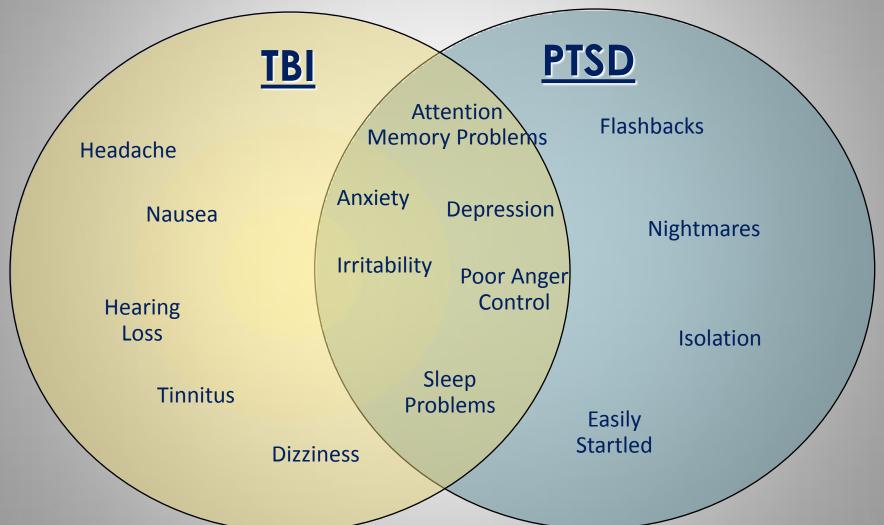
IMPACT ON BEHAVIOR





PTSD/TBI Symptom Overlap









Common Coping Mechanisms for Veterans with Combat Stress, PTSD and TBI

- Alcohol abuse
- Weapons Security or Perimeter Control at home
- Isolation
- Yelling, anger and outbursts, domestic violence
- High adrenaline risk behavior (motorcycles, speeding, etc.)
- Overspending





Other struggles in Combat Veterans

- Loss of identity/meaning (I was a soldier)
- Survivors guilt
- The Trauma of killing: moral injury
 - A. "I still don't know" (if he was an insurgent)
 - B. "Knowing" (civilians that appeared to be threats
 - were killed)
 - C. Collateral damage







Treatment

- IN THEATRE— Combat Medics, Battalion Aid Stations, Forward Surgical Teams, and Combat Support Hospitals
- MILITARY TREATMENT FACILITIES(DoD) Walter Reed, Naval Medical Center San Diego, USAF Wilford Hall & Brooke Army MC Texas - trauma care, acute stabilization, evaluation
- MILITARY AFFILIATED SITES: Fort Bragg NC, Fort Carson CO,
 Camp Pendleton CA, Landstuhl Regional MC Germany- TBI screening,
 treatment, fitness for duty determinations
- CLINICAL SITES: Camp Lejeune NC, Fort Hood TX,
 -screening, treatment, assessments, education





National Intrepid Center of Excellence (NICoE)

- Military health system's institute for traumatic brain injury and psychological health
- Main center: Walter Reed National Military Medical Center Bethesda







VA Treatment

Four leading Polytrauma Rehabilitation Centers:

Minneapolis, Palo Alto, Tampa, and

Hunter McGuire VAMC in Richmond

- Intensive inpatient rehabilitation
- Treats TBIs along with other injuries
- Offer psychosocial support for patient and family







Military Sexual Trauma (MST)

- "Sexual assault or repeated, unsolicited, threatening acts of sexual harassment that occurred while a veteran was serving on active duty or active duty for training"
- 1 in 5 female veterans
- 1 in 100 male veterans







In 2013, the Pentagon reported a 35% jump from 2010 to 2012 in reported sexual assaults. Using anonymous surveys, the department estimated that the total number of "unwanted sexual contacts" had risen from 19,300 in 2010 to 26,000 two years later.

The persistence of sexual abuse in the U.S. military is a stain that decades of effort have failed to stop or even reduce.

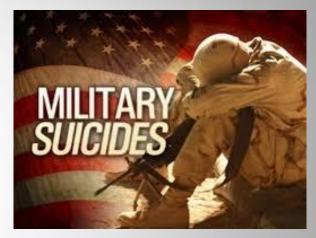
Time Magazine, March 9, 2014





Suicide

- Veterans approx <u>6,500</u> per year
- Approx. 30% of cases involve alcohol and other drugs



- Majority had no psychiatric history, only 6% diagnosed with PTSD
- Approximately <u>half</u> with recent failed relationship





Veterans Suicide Rate Comparison

U.S. Civilian rate: 13 per 100,000

Veterans age 20-24: 22.9 per 100,000

Veterans older than 24: 20 per 100,000

OIF and OEF veterans: 38 per 100,00

National Guard: 34.2 per 100,000

VA estimates 1,000 suicides per year for those

receiving VHA services;

5,000 for those not enrolled







Suggestions for Working with Veterans

- Connect the service member with other veterans help them develop a peer support network
- Differentiating between transition and military operational stress and PTSD
- Do not share your personal views on war or politics
- Focus on transition and ongoing re-integration
- Consider loss of identity/meaning (I was a Soldier/Marine)
- Refer to support services/organizations





Suggestions for Working with Combat Veterans

- Avoid use of diagnostic labeling early on (i.e. "you may have PTSD")
- Do not say you understand what they have experienced unless you have experienced combat or military yourself
- Involve the veteran's primary support system
- Long term- recognize importance in discussing grief and survivors guilt and the impact of experiences on the veteran's spirituality and belief system
- Refer to other professionals as appropriate





Veteran's Story





https://www.youtube.com/watch?v=mEVA0T7QR1E





Final Thoughts

- All veterans don't view their military service in the same way
- Consider that <u>not</u> going to a combat zone may be devastating for a service member
- Consider the initial motives for joining the military
- Learn about the veteran's military family background
- Consider the loss of identity after getting out of the military







Virginia Department of Veterans Services

Proudly Serving Our Veterans Across the Commonwealth

The Virginia Department of Veterans Services (DVS) connects Virginia's veterans and their families to federal and state benefits, support, quality care, and recognition they have earned





Commissioner John Newby and Deputy Commissioner Steve Combs







DVS PROVIDES A WIDE ARRAY OF SERVICES



Benefits: Mission: provide Virginia's veterans and their family members with accurate, timely and ethical education and assistance in obtaining the federal and state benefits they have earned through service and sacrifice to our Commonwealth and Nation

Education, Transition &, Employment: Mission: augment the new Virginia

economy with mission-ready, relevantly-skilled veterans by creating seamless transitions for veterans with high-quality education and workforce services that accelerate career opportunities







DVS Services (Cont.)

Care Centers: Mission: provide long-term care, Alzheimer's/dementia care, and short-term rehabilitation to Virginia's veterans.

> Virginia Veterans Care Center – Salem; Va Sitter & Barfoot Care Center – Richmond, Va





New in 2020:

Puller Veterans Care Center – Fauquier County Jones & Cabacoy Care Center – Va. Beach

Cemeteries: Mission: provide final resting for our soldiers, sailors, airmen, and Marines – places of honor, dignity, respect, and remembrance.

Virginia Veterans Cemetery (Amelia), the Albert G. Horton, J., Memorial Veterans Cemetery (Suffolk) and the Southwest Virginia Veterans Cemetery (Dublin)





DVS Services (Cont.)

Virginia War Memorial: *Mission: honor our veterans by preserving our history, educating our youth, and inspiring patriotism in all.*









Virginia Veteran and Family Support

In response to the growing need to improve and expand services to our nation's veterans and service members, the Commonwealth of Virginia established the Virginia Wounded Warrior Program (VWWP) in 2008.

On Oct. 1, 2015, the program name changed to Virginia Veteran and Family Support.







Virginia Veteran and Family Support

Mission: VVFS provides resource referrals, care coordination and supportive services to Virginia's Veterans, National Guard, Armed Forces Reserves, caregivers and family members.





Who We Serve

- Any Virginia Veteran, no matter the discharge status, in need of behavioral health support
- Members of the Virginia National Guard not on active federal service
- Virginia residents in the Armed Forces Reserves not on active federal service

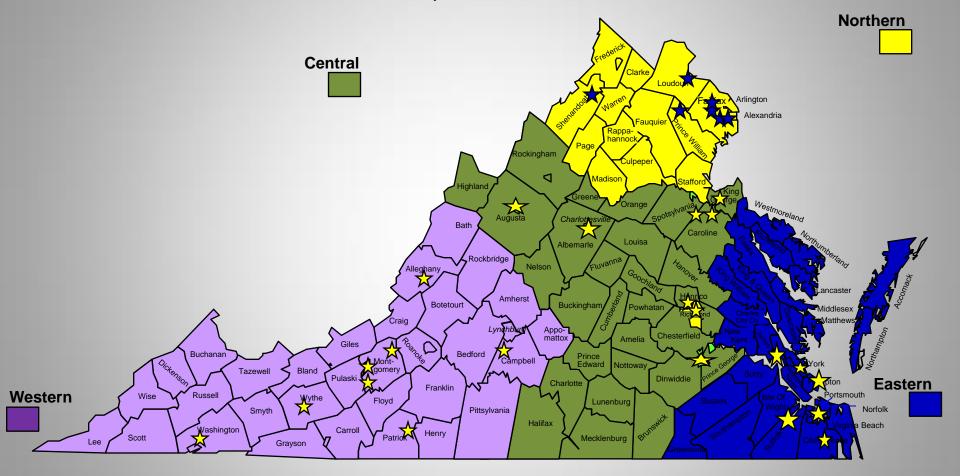
• Family members and caregivers of these Veterans and service

members



Regional Consortia

July 2017 edition



Headquarters

(Director)

Operations Manager

Operations Specialist

Director of Training & Outreach

Director of Housing

Criminal Justice Coordinator

North Caleb Johnson

VRS = 6

VPS = 1

VJS = 1

CentralBen Shaw

VRS = 4

VPS = 3

VJS = 1

EastCarol Berg

VRS = 6

VPS = 1

VJS = 1

West Leanna Craig

VRS = 7.5

VPS = 1

VJS = 1





Spectrum of Services



Care Coordination

Comprehensive Needs Assessment & Care Coordination Planning

Linkage to
Behavioral
Healthcare,
Rehabilitative
and Supportive
Services



Family Services

Care Coordination Services

Mission: Healthy Relationships Workshops

Mission: Healthy Families Retreats

Operation Family Caregiver



Homeless Services

Prevention resources

Rapid Re-housing Assistance



Peer Services

Vet to Vet Support

Peer Groups

Individualized and relationship-based support

Encourages, inspires and assists in achieving hope and goals



Justice Involved Services

Capacity Building to Expand use of Veteran Dockets/Courts Re-Entry Councils Jail/Prison Visits

Resource Connections for Incarcerated



Outreach & Community Education

Resource Tables
Community Event
Coverage

Military Culture Training

Crisis Intervention Training PTSD/TBI Training

Spectrum of Services





Program Contact Information

Central Headquarters Office

101 N. 14th Street, Richmond Va, 23219

804.371.4675

Toll Free: 1-877-285-1299

www.dvs.virginia.gov



www.dvs.virginia.gov

Now you can get information from The Virginia Department of Veterans Services (DVS) on your smartphone or tablet devices. The Virginia DVS app is currently available on the Android Market and

Apple's App Store







Resources

DVS--Virginia Veteran and Family Support www.dvs.virginia.gov

National Resource Directory - <u>www.nationalresourcedirectory.gov</u>

Defense Centers of Excellence for

Psychological Health & Traumatic Brain Injury www.health.mil/dcoe.aspx

Defense and Veterans Brain Injury Center — www.dvbic.org

Department of Veterans Affairs www.va.gov

DoD Disabled Veterans www.dodvets.com

Vocational Rehab/Employment <u>www.vetsuccess.gov</u>

Center for Deployment Psychology http://deploymentpsych.org/military-culture-course-modules

National Center for PTSD <u>www.ptsd.va.gov</u>





Name Title

Virginia Veteran and Family Support Virginia Department of Veterans Services email@dvs.virginia.gov

QUESTIONS?

