

## EVMS Medical Group

**POLICY:** Electronic Communication with Patients

**DATE:** 5/2012

**CATEGORY:** PRIVACY

**REVIEWED/  
REVISED:**  
04/2013

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**POLICY:** All communication between health care team members and patients will be kept confidential and secure.

**PURPOSE:** To provide a means for confidential and secure electronic communication between health care team members and patients.

**PROCEDURE:** FollowMyHealth is the patient portal module in the electronic health record. It may be used as a secure and confidential interactive communication tool and personal health record. Patients registered in FollowMyHealth have the ability to send and receive general messages, request appointments and medication refills.